

MODERN SLAVERY STATEMENT SEPTEMBER 2024

CONTENTS

MODE			TATERAL	
MODE	RN SLA	VERTS		

Statement from CEO	2
Overview	
Business overview	
Supply Chains and Transparency	
Supply Chain and Tier Mapping	
Global Risks and Due Diligence	.5
Auditing & Monitoring	6
Goods Not for Resale	.6
Policies	6
Governance	7
Whistleblowing	.8
Training.	8
Slave Free Alliance Gap Analysis	
Industry Associations	
Stakeholder Engagement	
Progress Report	10



Founded in Manchester in 2006. boohoo is an inclusive and innovative global brand targeting young, value-orientated customers, pushing boundaries to bring its customers up-to-date and inspirational fashion, 24/7.

Visit us online at: BOOHOOPLC.COM







STATEMENT FROM CEO

Retailers face increasing challenges in identifying human rights issues. While our approach is constantly improving, worker exploitation and slavery continue to pose significant risks to our business. Our strategy focuses on tackling these issues at their root, protecting the welfare of our people, raising standards across our supply chain, and upholding human rights. We collaborate with our suppliers to enhance standards and support the important initiatives outlined below, which provide protection and support to the most vulnerable individuals.

During the year, the group engaged Slave-Free Alliance to perform a comprehensive gap analysis across our operations. This analysis involved a combination of document reviews and multistakeholder discussions, providing an independent evaluation of our understanding of human rights risks within our operations and supply chain, as well as our mitigation efforts. The findings from Slave-Free Alliance highlighted existing risk areas and recommended proportionate steps for prevention and mitigation.

As signatory of The International Accord, the group was pleased to extend its support to Pakistan in 2023. Through active participation in webinars and initiatives, the group plays an important role in improving working standards and worker welfare in Bangladesh and Pakistan.

Our annual audit program ensures worker welfare remains a top priority. We publish an updated list of Tier 1 manufacturing sites quarterly, detailing factory locations, worker numbers, gender splits, and addresses. We reduced our global factory list from 1,286 in 2022 to 921 in 2023, working closely with suppliers to ensure compliance with our Code of Conduct. We also mapped tier 1, 2, and 3 production sites in the UK, Italy, and Turkey.

Unauthorised subcontracting remains prohibited in our supply chain to improve levels of transparency and oversight. Whilst remediation is our first priority, we may responsibly disengage a supplier where evidence of unauthorised subcontracting or material breaches of our Supply Chain Code of Conduct are identified and proven, and have not been rectified within a reasonable time period.

As we look ahead, we remain steadfast in our commitment to ethical conduct, integrity, and the protection of human rights across our operations. Our key focus areas for the year ahead include:

- Worker Welfare and Training: We are committed to expanding our training programs for workers and suppliers, focusing on ethical practices, compliance with our Code of Conduct, and enhancing worker welfare.
- Industry Collaborations: We will deepen our collaborations with industry partners, NGOs, and governmental bodies to address the root causes of exploitation and modern slavery. Our aim is to foster a collective approach to driving systemic change.
- Strengthening Human Rights Due Diligence: Building on the insights gained from our recent SFA audit, we will implement robust measures to further mitigate human rights risks within our supply chain. This includes increasing the frequency and scope of both announced and unannounced audits.
- Enhancing Supply Chain Transparency: We will continue to refine and expand our supply chain mapping efforts, extending visibility of tier 1 to tier 3 production sites in China, India, Bangladesh, and Pakistan.
- **Reporting and Transparency:** We will maintain our commitment to transparency by regularly publishing updates on our progress, including audit findings and the status of our supply chain. This ensures accountability and keeps our stakeholders informed.
- By focusing on these areas, our aim is to uphold high standards of ethical business conduct and human rights, and improve our operations so that they help contribute positively to the lives of workers, the community, and our wider stakeholders.
- Finally, I extend my sincere gratitude to our dedicated teams, both in the UK and globally, whose unwavering support is crucial in tackling these important issues.

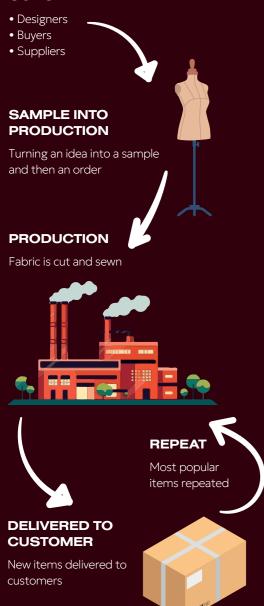
OVERVIEW

This statement covers the FY24 reporting period from 1 March 2023 until 28th February 2024. It covers our own operations and product supply chains for all of our group brands.

Across the group it is our goal to uphold the human rights of the workers who produce garments for our brands. We recognise the risks of complex global supply chains range from poor labour practices, human rights abuses and modern slavery.

We are committed to protecting worker welfare and human rights throughout the group's global supply chain by implementing processes, procedures and partnerships while managing brand reputational risk to support the group's "test and repeat" business model.

CONCEPT



BUSINESS OVERVIEW

The group consists of 5 core brands, which represent the lifeblood of the business. The group continues to invest strategically to support and grow the brands in markets and channels where it believes it has opportunity to maximise its potential.

What started as one brand, growing extensively in the UK and internationally, is today a platform of multiple brands servicing customers globally, generating sales in excess of £1.4 billion. In 2023/24 we had 16 million active customers. We use a test and repeat model which means that we purchase small runs of new stock and if our customers like them we order more.

We employ approximately 4,200 people directly across the group and have offices in Manchester, London, Leicester, California, Miami, Prato, Paris, Shanghai and Istanbul.

We operate two UK distribution centres: Burnley and Sheffield, and the group now also operates a third US distribution centre in

The group is determined to play its part in reducing the environmental impact of clothing and operations through increased focus on sustainability, operating in a socially conscious manner, and upholding high standards of governance.

16 Million





SALES £1.46 Billion



EMPLOYEES 4,200



UK DISTRIBUTION CENTRES 2 Sites



OFFICES 6 Countries



USA DISTRIBUTION CENTRES 1 Sites



OVERVIEW -SUPPLY CHAINS AND TRANSPARENCY

We source products from factories in the UK, Europe, Asia, Africa and the Americas.

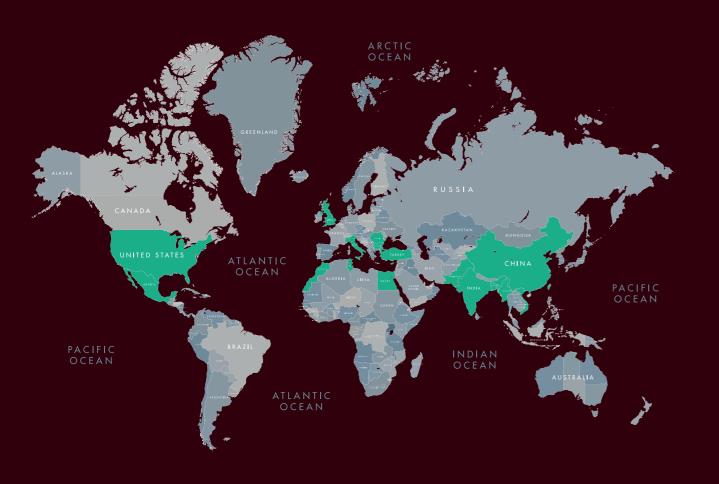
Amongst the 921 factories that we work with globally, we have a mix of small family run facilities, to much larger high-volume units with in excess of 5000+ workers. We share a number of these factories with multiple global retailers. A key benefit of this crossover is collaboration across retailers in improving factory standards globally. As a group we commit to publishing our global supply chain every 4 months, we have published our supply chain on our group PLC site since September 2021, see link below.

global-manufacturing-list-15-04-24.pdf (boohooplc.com) **

We source from 18 countries. Our top 7 sourcing countries by volume are China, Pakistan, Bangladesh, Turkey, India, UK and Morocco.

MAP OF THE WORLD WITH 18 REGIONS HIGHLIGHTED** **out of reporting period **Correct at 15th April 2024

Boohoo Group Publication Factory COO**	Total No. Factories	%
China	441	43%
Turkey	122	13%
India	102	11%
Pakistan	101	11%
United Kingdom	45	5%
Morocco	29	3%
Bangladesh	25	3%
Italy	18	2%
Egypt	10	1%
Vietnam	8	1%
Mexico	7	<1%
Bulgaria	3	<1%
Cyprus	2	<1%
Tunisia	2	<1%
United States	2	<1%
Romania	2	<1%
Myanmar	1	<1%
Taiwan	1	<1%
Total	921	100%



SUPPLY CHAIN AND TIER MAPPING

The table sets out how we define activity across the tiers within our supply chain. Whilst this is consistent with the approach other retailers take, there is no set definition across the industry.

In the year ahead, we plan to engage with a third party to assist in our tier mapping down to tier 4 in our key sourcing territories.

TIER 1	TIER 2	1
FINAL PRODUCTION FINISHED GOODS	PROCESSING (GARMENT RELATED) VALUE ADDED PROCESS	F, P
CUTTING	PRINTING e.g PLACEMENT PRINT	F, in e. O F,
SEWING	DYEING e.g. GARMENT DYEING	Y, Pl e. Y,
FINISHING INCLUDING TRIMS & COMPONENTS e.g. PRESSING, PACKING BUTTON HOLE ATTACHMENT	LAUNDRY / WASHING e.g. GARMENT WASHING	F
AND AND A	EMBROIDERY	Y

ER 3

IC & YARN UCTION

IC MILL VET PROCESSING NITTING, WEAVING PRINTING, IC DYEING

MILL incl.WET ESSING INNING, YEING

IC TRADER

TRADER

TIER 4

RAW MATERIALS

RAW MATERIAL e.g. COTTON FARMING

GLOBAL RISKS AND DUE DILIGENCE

The risk profile for our highest risk sourcing regions remains unchanged since our 2023 Modern Slavery Report.

migrant workers. With our top sourcing countries taking priority, we will supplying the group.

Due Diligence

As part of our global risk and due diligence assessment we have a robust on-boarding process for all new suppliers that join the group. the compliance programme is overseen by the Governance and Ethical Compliance Committee. Before onboarding UK suppliers, financial due

audit report to ensure that the group's requirements are met and that any issues identified are remediated.

suppliers in region, conducting unannounced spot checks, purchase order verification visits along with Health and safety, wages and working

China

India

Bangladesh

Pakistan

- Morocco
- Discrimination

Turkey

UK

• Wages and working hours Forced labour





Key indicators of risk:

- Forced labour restriction of movement, withholding of personal documents, withholding of wages, debt bondage.
- Discrimination worker segregation based on gender, race, religion. Equal remuneration regardless of population group.
- Freedom of association workers are not free to join trade unions. Lack of worker councils.
- Child labour young looking workers. Lack of policies. No parameters for worker on boarding.
- Health and safety poor working conditions & poor building maintenance, lack of hygiene within the facility. Lack of clean drinking
- Wages and working hours high overtime hours worked. No compulsory break in days after working for 7 consecutive days. Lack of



CHILD LABOUR

stakeholders to minimise the risk of child labour

Our expectation is that all of our suppliers work to eradicate forced labour in whatever form it takes; forced, compulsory, trafficked, prison and, overtime must be voluntary. It is imperative that all of the workers within our supply chain understand their rights and exercise their freedoms

We will continue to ensure that the workers within the group's supply chain are protected in this regard.





HEALTH AND SAFETY Ž

We will commence a training programme on Diversity and Inclusion within our supply chain.

We will ensure the development of further policies to support our suppliers and factories in the implementation of an inclusive workplace in whatever form that takes, including but not limited to race, colour, religion, gender, marital status, disability, sexual orientation and others.

Employers must provide a safe and hygienic workplace and take appropriate steps to ensure accidents and injuries. Our programme of continuous improvement is designed to ensure standards are upheld and improved upon.



The group expressly prohibits the use of workers below the minimum age as defined by national law and/or the ILO. We will continue to partner with nominated NGOs and/or appropriate

The group actively encourages our suppliers to support the creation of workers councils and other parallel forums to enable collective bargaining where trade unions are partially or fully restricted under



VAGES AND

Working hours must comply with national laws and must be included as part of a workers contract of employment. Overtime must not be excessive and must be freely chosen.

Our regional teams will continue to support suppliers through capacity and production planning and support to enable them manage their production as efficiently as possible, given the nature of the test and repeat model.

AUDITING & MONITORING

The group works collaboratively with suppliers and factories to ensure they adhere to the group's Code of Conduct.

- We have conducted 878 factory spot checks and 688 third party audits. The group interviews focused on worker welfare.
- The group held five global supplier exhibitions with the aim of supporting strategic growth regions and educating suppliers on the group's code of conduct and
- three key strategic growth regions for the group, to oversee supply chain

Global Audit Gradings (including UK)

Global Audit Gradings		
RED	5	<1%
ORANGE	374	41%
YELLOW	216	23%
GREEN	36	4%
NEW AUDIT RECEIVED*	290	31%
Total	921	

Supplier Risk	Improvement Plan and Monitoring Frequency
Green	Full annual audit recommended after 12 months.
Yellow	On-site follow-up audit recommended after 6 months to evaluate previous non-compliance issues
Orange	On-site follow-up audit recommended after 90 days to evaluate previous non-compliance issues
Red	On-site follow-up audit recommended after 60 days to evaluate previous non-compliance issues

GOODS NOT FOR RESALE

The group obtains goods and services from suppliers for business use. These are known as goods & services not for resale (GNFR). GNFR covers indirect procurement categories such as professional services, travel, technology, software, human resource services, facilities management, logistics, utilities, consumables, marketing services and capital goods.

To ensure suppliers with strong standards and practices are selected the process of procuring GNFR is overseen by the group's procurement team, alongside the legal team and relevant business stakeholders. As part of the supplier on broading, suppliers may be required to complete a due diligence questionaire in relation to modern slavery. Responses to the due diligence questionnaire are reviewed bt the group's legal and procurement teams.

POLICIES

The group's policies are made available on the PLC website, including policies on human rights and modern slavery. Additional policies will be made available on the PLC website in the upcoming year.

As part of the group's on-going monitoring and due diligence process, we have developed through the Supplier Portal.

Policies & updated documents available online

- which includes the fair treatment of workers.
- Modern slavery policy This policy outlines our commitment to ensuring that modern slavery is not taking place
- Anti bribery This ensures that business transactions are carried out transparently and ethically, lowering the
- Anti bullying This establishes clear guidelines against harassment and intimidation, creating a workplace where
- Whistleblowing Our employees, as well as suppliers, contractors, and third parties, are encouraged to report any concerns related to modern slavery in accordance with this policy, with the option to do so anonymously if they prefer
- Health & safety policy Providing a safe and healthy working environment is paramount in ensuring that workers feel valued and respected
- Grievance policy This offers employees a confidential way to raise grievance.
- Diversity & inclusion policy This policy addresses discrimination and aims to ensure that workers feel valued
- Sub-contracting policy Modern slavery risks can arise when businesses further subcontract labour without subcontracting
- Responsible disengagement This details our measured approach to offboarding suppliers, considering

Policies on our roadmap

- Child labour & remediation policy
- Migrant worker guidelines & policy
- Gender discrimination policy







GOVERNANCE

oversight of key ESG risks and strategy.

The Executive ESG committee and sub-committees discuss key ESG activities and risks in order to execute the group's sustainability strategy and policies. Any matters of significant risk or opportunity are escalated to the ESG Committee.

The Governance and Ethical Compliance Committee continues to report into the Executive Risk Group and Risk Committee to ensure there is continuity of an appropriate level of oversight of the group's ethical compliance and risk.

PLC Board

ESG Committee

Sets and oversees ESG strategy and provides recommendations to Exec ESG Group

Executive ESG Group

At least quarterly monitoring of Strategic Risks and making recommendations to the Board and its committees



Social Committee

At least quarterly monitoring of Functional Risks

and Climate Change Committee At least quarterly monitoring of

Functional Risks

Environment

The group's improved governance framework was established in 2022 to provide increased

Sets strategic direction, ensures compliance and provides counsel and oversight

STRATEGIC RISK REPORTING

Risk Committee

Sets and oversees Risk Strategy and provides recommendations to Exec Risk Group



Executive Risk Group

At least quarterly monitoring of Strategic Risks and making recommendations to the Board and its committees

Governance & Ethical Compliance Committee

At least quarterly monitoring of Functional Risks

Executive **Focus Groups**

RISK APPETITE

At least quarterly monitoring of Functional Risks

WHISTLEBLOWING

The group is committed to carrying out business in a safe, honest and ethical way. The group takes protecting its colleagues very seriously and aims to conduct its business with the highest standards of integrity and transparency at all times. Part of that is creating an open and supportive working environment where colleagues feel able to speak up about any suspected wrongdoing.

The group provides access to a confidential whistleblowing helpline to assist workers in our supply chain to work together to address fraud, abuse, and other misconduct in the workplace, all while cultivating a positive work environment. Each report is evaluated based on the type and location of the incident and assigned to a case manager. All cases are logged and investigated in accordance with our internal escalation procedures and treated in the utmost confidence.

In the UK alone this past year we have closed 32 whistleblowing cases through diligence on the ground and thorough checks of all reports.

The group's whistleblowing platform, 'Integrity Line', is a safe place for employees to report concerns within the workplace and feel protected doing so. With Integrity Line employees can feel safe in filing a confidential and anonymous report via either telephone or the web portal.



Our culture encourages employees to speak up about concerns

We actively promote an independent whistleblowing hotline within our UK distrbution centres, our Thurmaston Lane manufacturing site and ourUK office locations.

□**⊘** □ □ unseen

Independant UK whistleblowing

We use the Unseen independent UK whistleblowing hotline to ensure the workers at sites that supply us in the UK have access to an independent reporting mechanism.



SPEAK UP

We encourage our colleagues to speak up about unethical or illegal working practices such as bribery, bullying, harassment, fraud, incidents of modern slavery, data breaches or other issues that may concern them. Our central intranet hub, Speak Up, houses all of our compliance related policies, procedures and information.

SpeakUp Contains Information on:

- Whistleblowing
- Slavery and Human Trafficking
- Bribery & Corruption
- Gifts & Hospitality
- Fraud and Tax Evasion
- Share Schemes
- Insider Dealing
- Data Protection



WHAT WE HAVE DONE

We have conducted webinars and face to face training sessions, presenting our ethical trade guidelines and expectations, to all of our suppliers and factories globally.

These ethical trade guidelines have been translated into local languages

All of the group's buying and merchandising teams have participated in the same training.

Our responsible sourcing team have delivered cost price training to all of our buying and merchandising teams. The aim of this was to understand the detail that goes into an open costing.

We have strengthened our responsible sourcing and ethical compliance teams in Pakistan, Morocco and Egypt**. These team members are responsible for the day-to-day management of our suppliers and factories on the ground.

** outside of reporting period



WHAT WE SAID WE WILL DO IN 2023:
 Supply chain code of conduct in multiple languages Modern slavery training Health and Safety structured training modules Translate all training guides into multiple languages
 Continue to train and engage with our brands on our responsible purchasing practices alongside the full suite of training modules currently delivered Product costings training to determine supplier benchmarks against ethical compliance ratings
Strengthen our focus and assessments in key sourcing regions including China, Morocco, Pakistan, India, UK and Turkey.

SLAVE-FREE ALLIANCE GAP ANALYSIS

In January 2024 the group commissioned Slave-Free Alliance to conduct a comprehensive gap analysis on the group to gain a holistic understanding of risks and the ability to address them in a pragmatic, informed way, in turn increasing the business' resilience to the risk of modern slavery and labour exploitation.

The report provided the foundation for a best-practice human rights programme and supports compliance with relevant current and future legislation.

The analysis was conducted as a five-stage process, including a review of relevant documentation, facilitated stakeholder discussions with a variety of employees across the business, the creation of the report and recommendations design, a multi-stakeholder debrief, and the delivery of a tailored action plan for the next three years.

> SLAVE-FREE ALLIANCE

The report identified several focus areas for the group in the year ahead:-

- 1. Training review the current responsible purchasing practices guide and carry out periodic training on responsible purchasing practices for all relevant employees. Training for all employees and new starters to raise awareness on salient human rights issues.
- 2. Consistency improving the quality and consistency of data and reporting to develop a more structured approach to sharing audit findings with buying, merchandise and quality control teams in an accessible and consistent format.
- 3. Resource expand in-region sourcing and ethical teams globally (the group already has in-region sourcing and ethical compliance teams in China, Morocco, UK, Pakistan**, Egypt and Turkey).
- 4. Policies address policy gaps and publish important policies to protect vulnerable workers (see policy roadmap on page 5).
- 5. Supply chain consolidation identify opportunities to further consolidate the group's supply chain to improv of orders.
- 6. Supply chain mapping continue supply chain mapping beyond tier 1 in key sourcing regions.

INDUSTRY ASSOCIATIONS



The group became members of Fast Forward in May 2021. Fast Forward is the UK's leading labour standards improvement programme. We have mandated all of our UK suppliers to complete the Fast Forward audit.



Whistleblowing in the group's supply chain is independently managed through the Unseen Portal.



We continue to work closely with Slave-Free Alliance who offer support and guidance to our sites, as well as sharing best practices in addressing salient human rights issues.





conversions for the group.

STAKEHOLDER ENGAGEMENT

- We are actively engaging with other retailers as part of the Apparel and General Merchandising Stakeholder meetings forum.
- The group recognise the need to work closely with global non-government organisations. We have shortlisted a list of global Non Government organisations (NGOs) we wish to work with to enhance our visibility across all regions, focusing on worker welfare. We are looking to partner with two NGOs in the early part of FY25.
- The International Accord we collaborated with the team at The International Accord to arrange two sessions for our Pakistan factories and suppliers in Karachi and Lahore. These sessions were well received by our suppliers and factories throughout Pakistan, with more than 100 members of factory management joining between these two sessions.
- The group holds regular supplier expositions, both in the UK and internationally, to help the brands and suppliers to meet and collaborate face to face.
- We have developed new ethical trade supplier guidelines to give suppliers clear and transparent guidance on the group's expectations and requirements.

The group is proud to be a signatory of the International Accord - Bangladesh Safety Agreement – Pakistan Accord. The group signed the Pakistan accord in October 2023 and have held seminars in collaboration with the international accord for our suppliers in Pakistan.

Bureau veritas are the group's auditing partners and have conducted over 650 audits and report

PROGRESS REPORT

FY24 FOCUS AREAS	FY24 PROGRESS	FY25 FOCUS AREAS
Expand our sourcing and compliance teams globally.	The group has expanded its ethical and sourcing teams in China, Morocco, UK, Pakistan, Egypt and Turkey.	Continue to expand our global ethical and sourcing teams globally
Mapping of tier 2 & 3 sites.	We started mapping tier 2 and 3 sites.	Engage a third party consultant to continue supply chain mapping exercise beyond tier 1 in key sourcing regions
Update and publish policies	We published a sub-contracting and responsible disengagement policies on our PLC site.	Address policy gaps and publish important policies to protect vulnerable workers (see policy roadmap on page 5).
Working closely with our auditing partner	We have continued to work closely with bureau veritas on our global audit program and are planning to appoint a second global audit partner in the year ahead.	Review the current responsible purchasing practices guide and carry out periodic training on responsible purchasing practices for all relevant teams.
Hope for justice ESG Gap analysis	See page 8 for more information.	Training for all employees and new starters to raise awareness on salient human rights issues.
Continue training and engagement with our internal teams and suppliers	See page 7 for more information.	Review the current responsible purchasing practices guide and carry out periodic training on responsible purchasing practices for all relevant employees. Training for all employees and new starters to raise awareness on salient human rights issues.
Expand our international whistleblowing service	We continue to look for ways in which we can improve our whistleblowing offering, including through the expansion of our in- region sourcing teams globally. This will remain an area of focus in FY25.	Identify opportunities to further consolidate the group's supply chain
Engage with NGOs	We have identified a list of preferred NGOs that we wish to partner with in our key sourcing regions	Work collaboratively with at least 2 global NGO's to improve our reach and scope around key issues globally





BOARD ENDORSEMENT BOARD REPRESENTATIVE _ DATE 19 September 2024 boohoo group plc MODERN SLAVERY STATEMENT SEPTEMBER 2024